

CPWA MISSION AND VISION STATEMENT

Mission

The Clifton Park Water Authority is committed to the reliable delivery of safe, high-quality drinking water and responsive customer service at reasonable rates, while protecting public health, safeguarding environmental resources, and maintaining a resilient water system for the communities it serves.

Vision

A future where safe, sustainable, and resilient water systems support healthy communities, protect natural resources, and deliver exceptional service to every customer we serve.

Core Values

Public Health & Safety: We prioritize the delivery of safe, clean, and reliable water to protect public health at all times.

Stewardship & Sustainability: We responsibly manage water resources and infrastructure to protect the environment and preserve them for future generations.

Reliability & Resilience: We invest in and operate our system to ensure dependable service and long-term resilience.

Customer Service & Accessibility: We are committed to responsive, respectful, and equitable service, ensuring access to safe water at fair and reasonable rates.

Transparency & Accountability: We operate with integrity, openness, and fiscal responsibility to earn and maintain public trust.

Continuous Improvement & Excellence: We embrace innovation, data-driven decision-making, and best practices to improve performance and service quality.